

Privacy and Security

Haldimand Family Health Team are custodians of patient's personal and health information. This information is sensitive and valuable to patients, and we are obliged by regional and federal law to keep it secure. It is part of our duty to keep patient information safe and to ensure that it can be accessed only by those who are sanctioned to see it for an authorised purpose. This applies equally to electronic medical record, paper copies of health records, reports, test results, voice messages and any other way patient information is recorded or stored.

Protecting the privacy and confidentiality of personal information is an important aspect of the way the Haldimand Family Health Team conducts its business. Collecting, using, and disclosing personal information in an appropriate, responsible, and ethical manner is fundamental to the Haldimand Family Health Team's daily operations. Processes for this are delineated in our Privacy Policy. The Privacy Policy applies to all personal information within the Haldimand Family Health Team's possession and control. Each member of the Haldimand Family Health Team must abide by this organization's procedures and practices when handling personal information.

Accountability for Personal Health Information

The Haldimand Family Health Team is responsible for any personal health information we hold. We have designated the Executive Director as our Privacy Officer. This position is accountable for our compliance with the Privacy Policy and compliance with the Personal Health Information Protection Act (PHIPA).

The Haldimand Family Health Team demonstrates our commitment to privacy by implementing privacy policies and procedures to protect the personal health information we hold and by educating our Physicians and staff and any others who collect, use or disclose personal health information on our behalf about their privacy responsibilities.

All Physicians and staff and those who act on our behalf must abide by PHIPA, this policy and any applicable rules of professional conduct.

Further Information

For further information on the Haldimand Family Health Team's Privacy Policy or questions regarding our compliance with this policy or with PHIPA contact:

Haldimand Family Health Team Privacy Officer:

Haldimand Family Health Team Executive Director

Barbara Klassen

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Privacy Commissioner of Ontario:

2 Bloor Street East, Suite 1400

Toronto, Ontario M4W 1A8

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Toll free: 1 (800) 387-0073 (within Ontario)

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